

INTENT TO CANCEL

July 2023

CANCELLATION NOTIFICATION FOR MOTOTRBO DP1400

Reference number: PCR-CANC-2023-007-EMEA

OVERVIEW

This bulletin announces the cancellation of the MOTOTRBO DP1400 Portable Radios.

PRODUCTS AFFECTED

For the following selected MOTOTRBO DP1400 Portable Radios.

CANCELLED PART NUMBER	DESCRIPTION
MOTOTRBO DP1400 Sales Models	
MDH01JDC9JA2AN	DP1400 136-174M 5W ND PTI302C
MDH01JDC9JA2ANB	DP1400 136-174M 5W ND PTI302C
MDH01JDC9JC2AN	DP1400 136-174M 5W ND ANALOG PTI302C
MDH01JDC9JC2ANB	DP1400 136-174M 5W ND ANALOG PTI302C
MDH01QDC9JA2AN	DP1400 403-470M 4W ND PTI502C
MDH01QDC9JA2ANB	DP1400 403-470M 4W ND PTI502C
MDH01QDC9JC2AN	DP1400 403-470M 4W ND ANALOG PTI502C
MDH01QDC9JC2ANB	DP1400 403-470M 4W ND ANALOG PTI502C

NEW PORTFOLIO REPLACING DP1400

The new portfolio replacing DP1400 Series is the MOTOTRBO R2. Models listed below.

PART NUMBER	DESCRIPTION
MOTOTRBO R2 Sales Models	
MDH11JDC9JA2AN	MOTOTRBO R2 VHF NKP PNI302C
MDH11JDC9JC2AN	MOTOTRBO R2 VHF NKP ANALOG PNI302C
MDH11YDC9JA2AN	MOTOTRBO R2 UHF NKP PNI502C
MDH11YDC9JC2AN	MOTOTRBO R2 UHF NKP ANALOG PNI502C

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TIMESCALE

Date of Issue	3 rd July 2023
Last Order Date	31 st July 2023
Last CRSD	30 th September 2023

NOTE: Orders will be fulfilled while stocks last and material is available.

All backlog orders prior to the 3rd July 2023 will be given priority.

SERVICES – LIFE CYCLE SUPPORT

Following the cancellation of the listed MOTOTRBO DP1400 Portable Radios, only devices that are under an active service agreement or within a valid warranty period at point of cancellation, will continue to be supported for the duration of their outstanding service contract. No further service contract renewals will be available unless otherwise stated in writing by Motorola Solutions.

From the cancellation date highlighted in this document, Motorola Solutions will make commercially reasonable effort to support software critical bug fixes and hardware maintenance for a maximum duration of 5 years. This duration is not guaranteed and may change with no notice depending on demand and related component availability or whether, due to component compatibility, legacy products are unable to support latest software releases. Following the 5 year period of commercially reasonable effort, software maintenance will no longer be available and repair will be limited to the availability of spare parts held within the Repair Centre. No further effort will be made to source parts outside of the Motorola Solutions Repair Centres.

CONTACTS

If you have any questions, please contact your Motorola Solutions authorised Distributor, Channel Account Manager or Customer Support Manager.